AVAIL CONSOLIDATES INVOICES BY 91% AND SLASHES \$6.8M FOR GLOBAL RETAIL CHAIN

A Case Study

A global retail chain with 7,200 decentralized locations in contracts with 60+ different carrier service providers didn't know where to begin. Their IT costs continued to increase year after year with no process in place to audit their current environment or reduce the 5,000+ invoices its accounting team received every month.

The retail giant partnered with Avail on an initial telecom audit and ongoing invoice consolidation and management. Avail and its client worked together to develop standardized processes for all 7,200 locations and optimized their current environment.

BEFORE

\$13.2M

annual telecom spend

AFTER

\$6.4M

annual telecom spend

After a telecom audit and ongoing optimization and management, Avail decreased the client's telecom spend by 51% by negotiating contracts, identifying unused services, and optimizing plans.

5,000+

invoices

invoices

With Avail's invoice management solution, our client was able to automate invoice processing and consolidate invoices into a single repository.

carrier service providers

carrier service providers

Avail consolidated the carrier service providers and gave the client a centralized portal with all contracts, agreements, and service details.

Avail's purpose-built platform and unparalleled managed services brings a sense of control and visibility throughout the entire lifecycle.



